# Motor Vehicle Renewal Kiosk



#### Skip the Line with Colorado MV Express!

The fast, easy way to renew your license plates in Fremont County.

Colorado MV Express is a self-service kiosk where you can renew your vehicle registration. It's fast and easy! Skip the line at a Motor Vehicle office!

To use the kiosk, type in your license plate number using the touch-screen. Pay taxes and fees via check or credit card. The machine will provide a printed receipt, your registration and license plate tabs on the spot.

### **Locations and Hours**

The following kiosk locations serve Fremont County residents only.

#### **Fremont County Admin Building**

615 Macon Ave Room 102

Kiosk Hours: Monday-Thursday, 7:30 a.m. – 5 p.m.

Accepts check, credit and debit card

#### **Contact Information**

#### **Fremont County Motor Vehicle:**

719-276-7440 (questions about your vehicle registration)

#### **Kiosk Customer Service**

1-866-955-5258 (questions about your transaction at a kiosk)

## Frequently Asked Questions

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#### When can I renew at a kiosk?

You have a three-month window to renew. You can renew your vehicle in the month prior to your expiration month, the month of expiration, and no later than the last day of the month following the date of expiration.

#### What types of license plates can be renewed at a kiosk?

You can use a kiosk to renew a personal automobile, pickup truck, motorcycle, or coach and park model trailer. It will NOT renew a collector, commercial fleet, dealer, government or taxi/livery vehicle, tow truck, or any disabled veteran specialty license plates.

#### What if I need proof of emissions?

Please wait at least two (2) business days after getting an emissions test to renew at the kiosk. This allows time for the machine to be updated electronically by testing facilities. The kiosk cannot accept paper proof. Your renewal postcard will indicate if you need proof of emissions.

#### What if I need proof of auto insurance?

Please wait 2-4 days after updating your auto insurance to renew at the kiosk. This allows time for your insurance to provide updated information to our statewide vehicle registration system. The kiosk cannot accept paper proof. Your renewal postcard will indicate if you need proof of insurance.

#### Will I pay a fee to use the kiosk?

There is a \$3 service fee for every vehicle renewed at the kiosk. This fee pays for the technology and is not assessed or retained by Fremont County. Additionally, there is a \$0.50 convenience fee to pay via check, or a 2.15% fee to pay via credit or debit card.

#### What is Colorado MV Express?

Colorado MV Express is a self-service kiosk that offers a fast and easy way to renew your vehicle registration. It is a blue and yellow machine with touch-screen technology that looks similar to an ATM. Simply scan the barcode on your renewal postcard or type your license plate number on the touch-screen. The machine will accept your payment and print your registration and license plate tabs on the spot!

#### Who can use the kiosks?

You must be a Fremont County resident and your vehicle must be registered in our county in order to use the kiosks located in our county.

#### How does the kiosk work?

Simply scan the barcode on your vehicle registration renewal postcard or use the touchscreen to type in your license plate number. Follow the instructions to review your vehicle record, and pay taxes and fees. The machine will print your receipt, registration and tabs on the spot. Just grab your documents and go!

#### How can I pay?

Check, credit or debit card are accepted at most locations. Only one method of payment is allowed per transaction.

#### Can the kiosk do other transactions?

No, the kiosk will only process a renewal. It cannot issue replacement tabs or change the name or address on your motor vehicle registration. Please visit a Fremont County Motor Vehicle office for this service.

#### Who do I contact with questions about my transaction?

Please call ITI Customer Care at 1.866.955.5258 with questions about transactions at a kiosk.

Who do I contact with questions about my motor vehicle registration or license plate? Please call Fremont County Motor Vehicle at 719-276-7440.